

PRE-PROPOSAL CONFERENCE

**REQUEST FOR PROPOSALS
CUSTOMER SERVICE CENTER
OS/CSC-22-001-S**

August 8, 2023, 2:30 PM

List of Attendees

Debbie Gauthier, Court Reporter
gauthiertranscription@yahoo.com

Carolina Villegas
ITnova. We are an MBE and WBE certified in the State of Maryland.
carolina.villegas@itnovaconsulting.com. We are interested in subcontracting.

Heidi Page, Systems Integration, Inc. hpage@sysintegration.com, 443.956.7364

TJ Mitchell, Transworld Systems Inc., thomas.mitchell@tsico.com

John R. Dankowski The Vela Group, LLC john@thevelagroup.com 410-858-7175
www.thevelagroup.com www.linkedin.com/in/johndankowski

Landon Swaim, Solix Inc.

Russ Causey, CEO with CMD Outsourcing Solutions, a call center for gov services.

Su Fan. Systems Integration, Inc. Maryland MBE. sfan@sysintegration.com.

Sean Bartley, Direct Interactions, Sean.Bartley@directinteractions.com

Kim Wheeler, Intratek Computer, Inc.

Shelley McKown, Senture and Teleperformance, shelley.mckown@senture.com

Hope Wilding Public Consulting Group hwilding@pcgus.com

Jim Moore

Jeph Mathurin

Scott Hartman, TTEC Government Solutions

Doreen Corvese HCH Enterprises, LLC. MBE, DBE, SBE

Rudraprasad | rprasad@serigor.com Serigor, Inc. MBE/WBE

Brian McNiff, TTEC, brian.mcniff@ttec.com

Alan Randle, Systems Integration, Inc. arandle@sysintegration.com 240-764-1073

Matt Byrnes Solix Inc.

Jeremy Sutorius, VP Systems CMD Outsourcing Solutions, Inc.

Kevin LaComb VP Govt Solutions Continuum Global Solutions Continuumglobalsolutions.com
Kevin.LaComb@Continuumgbl.com

John DuFour, TDEC, jdufour@tdec.com

Katherine Hoffman, F.H. Cann & Associates, WBE, khoffman@fhcann.com

Daniel Smith

Kim McKenzie with FORTUNA BMC. I am director of Call Center Operations. My email is
kim.mckenzie@fortunabmc.com

Larry Coune, ServiceNow

Fred Maier DMI fmaier@dminc.com

Rajesh Bajaj, Senior Vice President, Continuum Global Solutions,
rajesh.bajaj@continuumgbl.com, 212-269-5578

Gail Trautmann, Automated Health Systems

Alexander Viet, CSAA Specialized Services, quoc.viet@csaa.com

Alka Naithani- HCH Enterprises LLC MBE anaithani@hchent.com 401-527-3069

Rob Zarnetske, HCH Enterprises, MBE, Full-Service Call Center

Allison Mcleary, Tetra Tech

Lynda Hefner
Maximus US Service USproposals@maximus.com

Jim Wood Claims Adjustment Group jwood@cagclaims.com

Sam Williams, ICF

Jennifer LeGates Solix, Inc.

Jodi Jones, ICF

Amber Martin, ICF

Mikeyla Kidd, CEO Stacy Chavis, COO - Kidd International, Inc MD Headquartered WOSB,
MDOT MBE 240-855-7936 stacy.chavis@kiddinternational.com

Becky Havranek, Director Business Solutions, Continuum Global Solutions

Daniel Smith Solix Inc. dsmith@solixinc.com

Brendan O'Donnell, Amazon, brenodon@amazon.com

Olu Hassan, Korak Healthsource Group, Inc MBE certified 301 42 6082 ohassan@korak.com

Jim Moore HCH Enterprises Strategy jhmoore@hchent.com MBE

Justine Mathews, Transworld Systems Inc., Justine.Mathews@tsico.com 863-698-9769

Dr. Jason Mitchell, Managing Director jmitchell@amylestonegroup.com Maryland Small Business Reserve (SBR) Maryland Minority-Owned Business Enterprise (MBE) Maryland Disadvantaged Business Enterprise (DBE) Maryland Small Business Enterprise (SBE) Baltimore City Minority Business Enterprise (MBE) Small Business Administration Economically Disadvantaged Women-Owned Small Business (EDWOSB) TBD Baltimore City Women Business Enterprise (WBE)

Reese Edwards, Capitol Bridge reese.edwards@capitolbridge.com

Erin Sprinkle, ICF

Jonathan Mui Stellar IT Solutions jonathanm@stellarit.com MDOT MBE/DBE/SBE | WSSC SLBE WMATA DBE/SBE

Robert J Wichtendahl Ernst & Young LLP Mobile: +1 347-304-0506 | Robert.Wichtendahl@ey.com

Brandon Day Aston Carter - Government Solutions braday@astoncarter.com

<https://www.linkedin.com/in/brandon--day/>

Ken Newcomer Central Research, Inc. (CRI) Office: 202-963-6527 Cell: 703-408-0320 Email: ken.newcomer@teamCRI.com teamCRI.com

Tammy Quimby, SaviLinx, LLC., Brunswick, Maine, tammy.quimby@savilinx.com

www.savilinx.com

Michelle Colbert, Conduent

Brian Evans, Abt Associates Brian.Evans@abtassoc.com Matt Gillingham, Abt Associates Matthew.Gillingham@abtassoc.com

Jeph Mathurin, President -- Vuterra, LLC (GIS services) - MBE - jeph@vuterra.com;

Alexa Baldwin, Accenture, alexandra.baldwin@accenture.com

Alexandra Martin, Maximus

John High

Melissa Fegely, CBE Companies, melissa.fegely@cbecompanies.com

Velma Porter, HCH Enterprises, MBE, LLC, vporter@hchent.com

Tom Oates

Kirk.laporte@senture.com Senture, a Teleperformance company

Brandi Wise, Direct Interactions brandi.wise@directinteractions.com

Barb Lucas, Transworld Systems Inc.

John Hellman Inktel Government BPO Services john.hellman@inktel.com

Greg Williams

Tom Oates, ITCON Services, toates@itcon-inc.com

Alexander R. Fakeri (Veteran) MOJO Web Solutions, LLC Full-Service Design & Development Agency afakeri@mojo.biz | 410-439-1994 SDVOSB / VSBE <http://www.mojo.biz>

Greg Williams, EY, greg.williams@ey.com

Brian Evans, Abt Associates Brian_Evans@abtassoc.com Matt Gillingham, Abt Associates Matthew_Gillingham@abtassoc.com

Kwame Alston, Accenture, kwame.g.alston@accenture.com

McGhee and associates Kimberly@mcgheeandassociates.com woman owned minority owned

Alecia Sawyer, Black Fox LLC, asawyer@blackfoxgroup.com , MBE & SDVOSB

Ivan Squire, Conduent

Dawn Kennedy, Kennedy Personnel Services, MDOT WBE certified MD based staffing company specializing in customer service call center staff, dawn@kennedy-services.com, 410-302-5555/410 659-2255

Krissy Chaney, TTEC Government Solutions, LLC, krissy.chaney@ttec.com. Prime

Lakshmi Satavilli - lakshmi@abacusservice.com : Abacus Service Corporation, WBE certified.

Allen Fahami, Intratek Computer, Inc.

Naveed Rahman, ITCON Services, nrahman@itcon-inc.com

Amanda Brown, TTEC Government Solutions, amanda.brown@ttec.com

Joshua Sircus, Stellar IT Solutions, josh@stellarit.com, MBE

Matt Sarant Kennedy Personnel Services, MDOT WBE Certified MD-based Staffing Company
Specializing in customer service and call center staffing matt@kennedy-services.com 410-659-
5301

Maria Johnson - Alorica